



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 1512

SERIAL NUMBER 10/522,024	FILING OR 371(c) DATE 01/21/2005 RULE	CLASS 709	GROUP ART UNIT 2142	ATTORNEY DOCKET NO. 36-1881
-----------------------------	--	--------------	------------------------	-----------------------------------

APPLICANTS

Francis J. Scahill, Ipswich, UNITED KINGDOM;
 Paul B. Deans, Melton, UNITED KINGDOM;
 Simon Pa Ringland, Ipswich, UNITED KINGDOM;

**** CONTINUING DATA *******

This application is a 371 of PCT/GB03/03189 07/25/2003

**** FOREIGN APPLICATIONS *******

EUROPEAN PATENT OFFICE (EPO) 022552756 07/29/2002
 UNITED KINGDOM 02301588 12/24/2002

Foreign Priority claimed	<input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY UNITED KINGDOM	SHEETS DRAWING 9	TOTAL CLAIMS 14	INDEPENDENT CLAIMS 2
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no <input checked="" type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature _____ Initials _____				

ADDRESS

23117

TITLE

Information provision for call centres

FILING FEE RECEIVED 1000	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
-----------------------------	---	---